



THE BEACH CLUB RESORT

• BELLSTAR HOTELS & RESORTS •

Host

We're always looking for amazing people to join our team. Here at Bellstar, we “think like a guest, and act like an owner”. We are looking for team members who try to make every stay an unforgettable experience for guests.

The Host plays a vital role in being the first point of contact for each guest. The Host ensures each interaction is positive, friendly, and upbeat, while leaving a memorable impression from the time they arrive to the time they depart.

This job might be for you if:

You like talking with guests and helping people. You are friendly, patient, and calm under pressure. You love creating memorable experiences for each guest. You communicate clearly, speak well, and can talk easily with anyone. If this sounds like you, we can't wait for you to join our team!

Responsibilities for this role include:

- Creating a positive experience and memorable impressions
- Ensuring friendly and prompt greetings and seating of all guests
- Supporting the team by running food, clearing tables, assist with cleaning or taking payments
- Answering phone calls to take reservations or handle guest inquiries
- Managing the reservation system and floor plan to ensure proper flow and organization
- Maintaining a clean, organized, and stocked host stand
- Assist with room service orders and deliver to guest rooms
- Following all legislative requirements and internal standards, policies, and procedures while upholding the company's core values
- All other duties as required

The “must haves”:

- A passion for the tourism industry
- Positive and energetic personality
- Ability to work in a fast-paced environment
- Physical ability to stand for long periods of time
- Great organizational, multi-tasking and problem-solving skills

- Confident in striking up conversation and connecting with guests in a positive and upbeat manner
- Ability to work a variety of shifts including days, nights, weekends, and holidays
- Confident in answering the phone and answering guest questions
- Qualified applicants must be legally eligible to work in Canada and, where applicable, possess a valid work or study permit that allows the candidate to fulfill the requirements of the role

The “nice to haves”:

- Previous host and/or restaurant experience
- Basic food and beverage knowledge

What you can expect from us:

- A positive, open working environment with a stable, loyal team who love to promote inclusivity while having fun at work
- A growing company with opportunities for advancement, relocation, and development
- A robust benefits package, for qualifying employees, that includes dental and medical coverage
- Annual, corporate wide, salary and wage reviews
- Enrollment in the employee discounted rates program for use at any of the Bellstar Hotels & Resorts managed properties