



# THE BEACH CLUB RESORT

• BELLSTAR HOTELS & RESORTS •

## Server

We're always looking for amazing people to join our team. Here at Bellstar, we “think like a guest, and act like an owner”. We are looking for team members who try to make every stay an unforgettable experience for guests.

The Server is responsible for greeting, taking orders from, and delivering meals to our guests. Our Servers aim to create an amazing customer experience by making sure each guest is treated attentively and pleasantly. Servers must do their best to make our guests experience amazing from the time they arrive to the time they depart.

This job might be for you if:

You like talking with guests and helping people. You are friendly, patient, and calm under pressure. You love making someone’s day special by helping them find the perfect meal. You communicate clearly, speak well, and can talk easily with anyone. If this sounds like you, we can’t wait for you to join our team!

### Responsibilities for this role include:

- Creating a positive guest experience through knowledge of products, services, and interaction with guests
- Building and maintaining professional guest relations
- Being knowledgeable in steps of service
- Being knowledgeable in food and beverage products with the ability to upsell and recommend products to guests
- Assisting with the cleanliness and organization of the restaurant
- Graciously handling all guest concerns in a timely manner, alerting the Manager and involving them when necessary
- Supporting team members by running food & drinks, clearing tables, and taking payments
- Stocking inventory as required, let Management know of items running low or out
- Following all legislative requirements and internal standards, policies, and procedures while upholding the company’s core values
- Other relevant and related duties as assigned

**The “must haves”:**

- A passion for the tourism industry
- Required certifications to responsibly serve alcohol (based on your province)
- Previous experience in the restaurant industry
- Extensive food, wine, and liquor knowledge
- Ability to work in a fast-paced environment
- Physical ability to stand for long periods of time
- Great organizational, multi-tasking and problem-solving skills
- Confident in striking up conversation and connecting with guests in a positive and upbeat manner
- Accurate cash handling
- Ability to work a variety of shifts including days, nights, weekends, and holidays
- Qualified applicants must be legally eligible to work in Canada and, where applicable, possess a valid work or study permit that allows the candidate to fulfill the requirements of the role

**The “nice to haves”:**

- Valid certification in First Aid
- At least 1 year of serving experience

**What you can expect from us:**

- A positive, open working environment with a stable, loyal team who love to promote inclusivity while having fun at work
- A growing company with opportunities for advancement, relocation, and development
- A robust benefits package, for qualifying employees, that includes dental and medical coverage
- Annual, corporate wide, salary and wage reviews
- Enrollment in the employee discounted rates program for use at any of the Bellstar Hotels & Resorts managed properties